

Annual Report

July 1, 2017 - June 30, 2018

"Gateway Lights Up the Community"



Message from the President & CEO



I am so proud that Gateway has actively addressed the issue of hunger for over twenty-three years and advocates for vulnerable members of the community. We want our mission and actions to inspire the community to become more involved in the solutions for a rapidly increasing hunger problem.

Gateway's partners play a large role in our success. We again participated in The Festival of the Flutes community fund-raising event that benefitted Gateway Community Outreach. The **Night of One Love and Giving** event was held April 26, 2018 at the Parkland Golf and Country Club. The Caribbean Island themed event featured over 59 food and beverage vendors, music, auctions, and raffles for the enjoyment of all. The night was filled with musical entertainment by Penn House Productions. In May, Gateway benefitted from the Ajah Art Show sponsored by the Ajah Foundation, Inc. The art show was held

May 5, 2018 at the Historical Ali Cultural Arts Center in Pompano Beach. We are always seeking new partnerships to help fund our mission to assist the most vulnerable families and individuals in our community.

Gateway is also entering a partner relationship with Nova Southeastern University in which we will be able to refer our families for services such as dental, optical, legal and other resources offered through their academic departments. This will expand the services available to families in need.

One of the things that sets Gateway Community Outreach apart from other organizations that provide food assistance is our commitment to provide case management services to all of those in need. We encourage people to stay in our program for 3 months so that we can make a significant impact in their lives. Each client is assigned a case manager who identifies appropriate services and guides clients in obtaining the help needed. These programs are designed to aid individuals and families remain in their homes.

In the past fiscal year, we have seen the numbers rise dramatically. The needs are greater than ever as South Florida and Broward County are identified as the place of highest income inequality in the country. With the continued support of our partners, we can and will make a difference. I thank all our volunteers and partners for their continued support.

Carol A. Ray

Mission of Gateway Community Outreach

Gateway's mission is to safeguard and protect our most vulnerable community members by providing food, case management, rent/mortgage assistance and referrals to those in need of emergency aid. Our goal is to prevent hunger and homelessness to help clients reach self-sufficiency. We offer compassion and hope during times of personal crisis treating those in need with dignity and respect

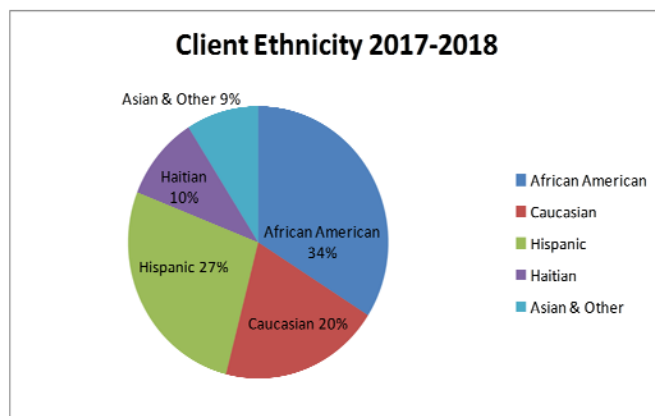
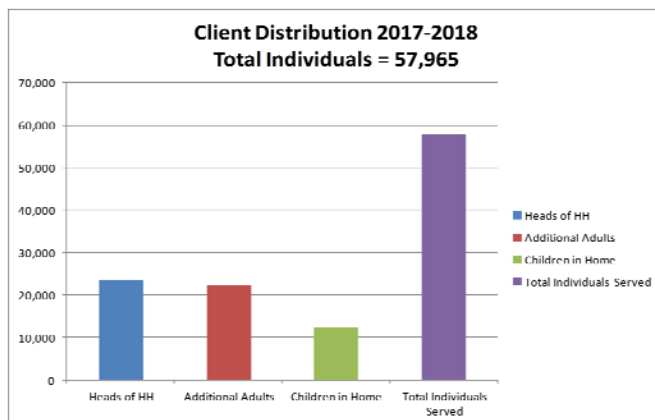
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Accomplishments 2017-2018

In 2017-2018, Gateway Community Outreach served 57,965 clients, an increase of almost 23,000 individuals over the previous year. Gateway's clients included 23,484 heads of household, 12,338 children, and 22,143 additional adults. The ethnicity of Gateway clients reflects the diversity of our communities. In 2017-2018, the ethnicities represented were African American (34%), Caucasian (20%), Hispanic (27%), Haitian (10%) and Other (9%).



Services

Case Management

Case management and referral services matched Gateway clients with needed services and assistance for regaining self sufficiency. Gateway staff and volunteer case managers monitored clients during their 90-day treatment plans.

Food

Six satellite locations distributed food six days a week. Clients received nutritious food such as fresh fruit and vegetables, dairy, meat, fish as well as non-perishables. Gateway purchased \$100,827 in food and received an additional \$440,229 of in-kind donations of food.

Crisis Aid

Gateway provided one-time emergency rent/mortgage assistance to clients in need. Gateway services also provided emergency water bill assistance.

TESTIMONIAL — *"During hurricane Irma, I missed a couple days from work. Because of this, I fell behind on my mortgage payment and other bills. I contacted a number of agencies that offer rental assistance—none could help me ... One agency referred me to Gateway Community Outreach. It took approximately one week from the application to approval! ...*

My children and I are very grateful for the help from the Gateway Community Outreach staff." Ina E.—October 2017

Program Highlights

Gateway Community Outreach satellite sites at six locations in Broward and Palm Beach Counties offer services to our clients. Volunteers at each site are dedicated to meeting needs in their communities. Gateway staff provides active case management to guide client services.

TESTIMONIAL - *"During my unemployment, I fell behind on my bills. I made inquiries at various agencies and got the run-around. I was finally referred to Gateway Community Outreach. The application process was simple and within a week I was approved. My landlord was paid and I got my life "back on track." I am now a fulltime employee. Thanks to Gateway, I not only received assistance with my rent, I received much needed groceries for my three children. " Gateway has been a blessing.*

Jellesa W.- November 2017



Direct Assistance

- Intake / Assessment of Need
- Case management - 90-day plans
- Food bags
 - Non-perishable foods
 - Fresh vegetables and fruits
 - Meat and dairy
- Baby needs
- Rent / mortgage assistance
- Bus passes
- Gift cards for clothing
- Advising and assisting clients with applications for state programs

Referral Services

- Clothing
- Furniture
- Utility assistance
- Homeless Helpline
- Transportation Assistance (T.O.P.S.)
- Financial literacy education

Program Highlights

Senior Services

The senior population is a main focus at Gateway Community Outreach. We work diligently to provide food, financial assistance for rent or mortgage and water bills. Seniors receive additional referral services such as; help with Supplemental Nutrition Assistance Program (SNAP) and Medicare applications, faxing required documentation to other agencies and advising client about other state/federal benefits.

National Recovery Month— Lifetime Achievement Award

On October 28, 2017, Gateway Community Outreach Founder, President & CEO, Carol Ray was recognized for her efforts in guiding Gateway Community Outreach and serving those in the community who are suffering for over 22 years.

She received the 2017 Lifetime Achievement Award during the Broward National Recovery Month ceremony. In her acceptance speech she said, “It is an honor to be presented with this Lifetime Achievement Award.” She added that “Share your testimony, Share your recovery and Share your victory. We all are recovering from something.”



TESTIMONIAL - *“Your generosity truly helped my family and me during our difficult time with food. Gateway also assisted me with my water bill and one month's rent. We are so grateful for the people at Gateway Community Outreach.” Juana M. - December 2017*

Program Highlights

“Special Touch” for the Holidays

During the holiday season “Special Touch” programs provided quality ingredients for a complete, healthy, fresh holiday meal for each family to cook and enjoy. Over thirty community groups and individuals donated food, gifts, and time to make the distributions very *SPECIAL*.



At Thanksgiving Gateway volunteers assisted families in receiving holiday meals.



During December 2017, Gateway provided groceries plus toys, wrapping paper, gift cards and hygiene products. Gateway Community Outreach made the holiday season a joy-filled time of the year for families.

Gateway's Community Partners

Gateway Community Outreach could not offer the level of continued services without support from our community and corporate partners. Gateway connects with over 80 community service agencies to direct clients to appropriate aid and services. Other community partners support Gateway's mission and focus with in-kind support and monetary pledges.

- ◆ Advanced Public Safety
- ◆ Brandstar
- ◆ Broward First Call for Help - 211
- ◆ CaraCo Property Management
- ◆ Career Source of Broward County
- ◆ Children's Diagnostic and Treatment Center
- ◆ Children's Services Council
- ◆ Coalition to End Homelessness
- ◆ Community Presbyterian Church
- ◆ Consolidated Credit Solutions, Inc.
- ◆ Corporate Capital Direct
- ◆ Covenant House
- ◆ Craft Construction
- ◆ Crossfit of Deerfield Beach
- ◆ CSPI Technology Solutions
- ◆ Deerfield Beach High School
- ◆ Deerfield Beach Island Community Association
- ◆ Double Eagle Distributing
- ◆ Fellowship for Living
- ◆ Ft. Lauderdale Housing
- ◆ Gold Coast Quilt Guild
- ◆ Goodman Jewish Family Services
- ◆ Greater Bethel AME
- ◆ Javita International Ltd.
- ◆ JM Enterprises
- ◆ John Herbeck's Auto Repair
- ◆ Kamm Consulting
- ◆ Kiwanis of Deerfield Beach
- ◆ Life Net for Families
- ◆ Mack Mack & Waltz Insurance Agents
- ◆ N.E. Focal Point
- ◆ Observer Newspaper, Deerfield Beach
- ◆ Papa John's Pizza
- ◆ Publix
- ◆ Roig Lawyers
- ◆ Soref
- ◆ Southern Handcraft Society of Coral Springs
- ◆ Spirit of Giving Network
- ◆ Staples, Inc.
- ◆ Starbucks
- ◆ TDL Centers
- ◆ TJ Maxx stores from North Miami to Boca Raton
- ◆ TV Response Group
- ◆ United Way of Broward County (Project Lifeline)
- ◆ Walmart
- ◆ WaWa
- ◆ WBZT – AM radio live plus webcast
- ◆ Weatherby Healthcare
- ◆ West Boca Moose Lodge 204
- ◆ WIOD – and other AM/FM radio stations – with Miami Rescue Mission
- ◆ Whole Foods Market
- ◆ Women of the Moose Lodge 2273
- ◆ WSBR – AM 740 / FM 1470 – Forum for NonProfits
- ◆ Zion Lutheran Church
- ◆ Zips Carwash

TESTIMONIAL - *"Gateway Community Outreach has been a tremendous help to me. Over the years, they helped me with food, rent and most of all, I am in touch with some of the greatest people.*

I can truly say that Gateway is a great organization."

Larry S—June 2018

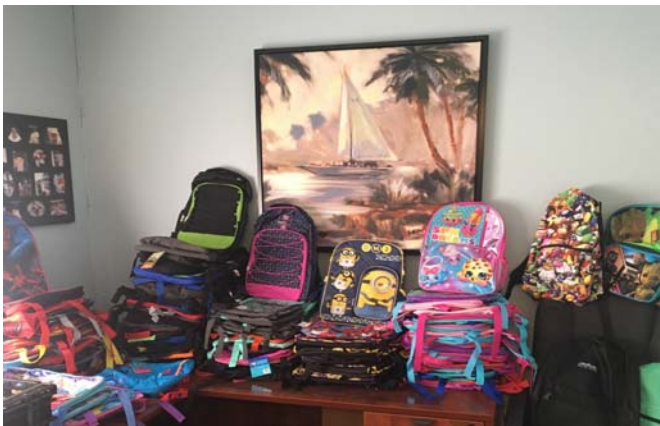


Thanks to a Caring Community

Gateway Community Outreach could not offer the level of continued services without support from our community and corporate partners. Our partners support Gateway's mission and focus through referrals, in-kind support and monetary pledges.

THANK YOU!

Backpacks donated by
TJ Maxx, August 2017



Pillow Pals donated by Gold
Coast Quilters, May 2018



Clothing donated by
Moose Lodge, September 2017



Local business donated forklift
to move food into warehouse,
May 2018



A Warm Thanks to Our Donors

Gateway Community Outreach recognizes the generous grants and donations from the following organizations. Their assistance contributed to our successes in serving 57,965 people in need during 2017 - 2018

THANK YOU!

2017-2018 Grantors

- ❖ The Batchelor Foundation
- ❖ Coral Springs Community Chest
- ❖ Edward W. Smith Foundation
- ❖ Enterprise Holdings Foundation
- ❖ Florida Power and Light
- ❖ Harry Kramer Memorial Fund
- ❖ Jarden Consumer Solutions
- ❖ The Jim Moran Foundation
- ❖ Lawrence A. Sanders Foundation
- ❖ Martha G. Moore Foundation
- ❖ Order of St. John of Jerusalem, Knights Hospitaller
- ❖ Publix Super Markets Charities
- ❖ Schmidt Family Foundation
- ❖ TD Bank Charitable Foundation
- ❖ TJX Foundation
- ❖ United Way, Broward Project Lifeline
- ❖ William R. Watts Foundation, Inc.
- ❖ M.B. & Edna Zale Foundation



Accepting Check from Enterprise Holdings—
June 2018

Thank You Gateway Volunteers



Volunteers assist in the food warehouse, at pantries, at special events, and in the Gateway office. This year, over 320 volunteers gave 11,635 hours.



Gateway Community Outreach Wish List

Items We Need

- ❖ A van for pickups
- ❖ Battery operated forklift
- ❖ Food drive donations
- ❖ Freezers
- ❖ Refrigerators

Volunteers we need

- ❖ Warehouse volunteers
- ❖ Food drive organizers
- ❖ Main office volunteers
- ❖ Database design improvement
- ❖ Public Relations
- ❖ Fundraisers
- ❖ Sponsors for fundraising events



And of course, **MONEY!**

Your donation of any amount will help feed a family. Donate securely through Gateway's website at <http://gcoflorida.org/donate/>

Fundraising and Networking

Gateway Community Outreach hosted social networking events to bring awareness to the community.

Festival of the Flutes, April 2018



Ajah Art Show, May 2018



Board of Directors 2018



GATEWAY COMMUNITY OUTREACH BOARD OF DIRECTORS:

**President and CEO Carol Ray, Robert Denton, Spencer Ely,
Carol Fernaays, Jose Garces, Lisa Mooney, Anne Tanis, Joseph Zappoli,**

Advisory Board Members

**Robert Bonham
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